

Data Protection Information

for customers, other contractual partners,
and interested parties of

Communi5 Technologies GmbH



Dear customer, dear client, dear interested party, dear contract partner,

In accordance with the provisions of Articles 13 and 21 of the General Data Protection Regulation (GDPR), we hereby inform you about the processing of your personal data as well as your related data protection rights. The specific data processed and how it is used mainly depends on the requested or agreed services. To ensure that you are fully informed about the processing of your personal data in the context of fulfilling a contract or carrying out pre-contractual measures, please take note of the following information.

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1. responsible party in terms of data protection law

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2. Contact details of our Data Protection Officer

Our voluntarily appointed data protection officer is the company Business Protection - Schnabl GmbH. For your data protection concerns, please contact datenschutz@communi5.com

3. Purposes and legal bases of processing

We process your personal data in accordance with the provisions of the European General Data Protection Regulation (GDPR) and the Data Protection Act (DSG), insofar as they are necessary for the establishment, execution, fulfillment of a contract, as well as for the implementation of pre-contractual measures. To the extent that personal data is required for the initiation or execution of a contractual relationship or in the context of the implementation of pre-contractual measures, processing is lawful according to Art. 6 para. 1 lit. b GDPR.

If you give us explicit consent for the processing of personal data for specific purposes (e.g., transfer to third parties, evaluation for marketing purposes, or advertising contact via email), the legality of this processing is established based on your consent in accordance with Article 6 (1) (a) of the GDPR. Consent that has been given can be revoked at any time with effect for the future (see section 9 of this data protection information).

If required and legally permissible, we process your data beyond the actual contractual purposes to fulfill legal obligations in accordance with Art. 6 para. 1 lit. c GDPR. Furthermore, processing may occur to safeguard legitimate interests of ours or third parties as well as to defend and assert legal claims in accordance with Art. 6 para. 1 lit. f GDPR. If necessary, we will inform you separately regarding the legitimate interest, as long as this is legally required.

4. Categories of personal data

We only process data that is related to the establishment of the contract or pre-contractual measures. This may include general data about you or individuals in your company (name, address, contact details, etc.) as well as any additional data that you provide us in the context of establishing the contract.

5. Sources of the data

We process personal data that we receive from you in the context of establishing contact or forming a contractual relationship, or in the context of pre-contractual measures, including any information you provide through our contact form.

Recipient of the data
Recipient of the data

6. Recipient of the data

We only share your personal data within our company with the departments and individuals who need this data to fulfill contractual and legal obligations or to pursue our legitimate interests. Any transfer of data to recipients outside the company will only occur as far as legal provisions allow or mandate, if the transfer is necessary for the conclusion and therefore fulfillment of the contract, or at your request, for the conduct of pre-contractual measures, if we have your consent, or if we are authorized to provide information. Under these conditions, recipients of personal data may include:

- External tax advisor
- Public authorities and institutions (e.g. public prosecutor's office, police, regulatory authorities, tax office) in the presence of a legal or official obligation,
- Recipients to whom the transfer is directly necessary for the establishment or fulfillment of a contract, such as transport service providers.

7. Duration of data storage

As far as necessary, we process and store your personal data for the duration of our business relationship or to fulfill contractual purposes. This includes, among other things, the initiation and execution of a contract.

Furthermore, we are subject to various retention and documentation obligations that arise, among other things, from the Commercial Code (UGB) and the Federal Fiscal Code (BAO). The retention or documentation periods prescribed there can be up to seven years.

Finally, the storage duration also depends on statutory limitation periods, which, according to § 1489 of the General Civil Code (ABGB), are usually three years but can, in certain cases, extend up to thirty years.

8. | Your Rights

Every affected person has the right to information pursuant to Article 15 GDPR, the right to rectification pursuant to Article 16 GDPR, the right to erasure pursuant to Article 17 GDPR, the right to restriction of processing pursuant to Article 18 GDPR, the right to notification pursuant to Article 19 GDPR, as well as the right to data portability pursuant to Article 20 GDPR.

In addition, there is a right to lodge a complaint with a data protection supervisory authority pursuant to Article 77 GDPR if you believe that the processing of your personal data is not lawful. The right to lodge a complaint exists without prejudice to any other administrative or judicial remedy.

If the processing of data is based on your consent, you have the right under Article 7 of the GDPR to withdraw your consent to the use of your personal data at any time. Please note that the withdrawal only takes effect for the future. Processing that has taken place prior to the withdrawal is not affected. Additionally, please note that we may need to retain certain data to fulfill legal requirements for a certain period of time (see paragraph 7 of this privacy information).

Right of objection:

As far as the processing of your personal data is carried out pursuant to Art. 6 para. 1 lit. f GDPR to safeguard legitimate interests, you have the right according to Art. 21 GDPR to object at any time to the processing of this data for reasons arising from your particular situation. We will then no longer process this personal data unless we can demonstrate compelling legitimate grounds for the processing. These must outweigh your interests, rights, and freedoms, or the processing must be necessary for the establishment, exercise, or defense of legal claims.

To safeguard your rights, you can contact us using the contact details provided in Section 1..

9. Necessity of providing personal data

The provision of personal data for the decision regarding the conclusion of a contract, the fulfillment of the contract, or for the implementation of pre-contractual measures is voluntary. However, we can only make a decision within the framework of contractual measures if you provide such personal data that is necessary for the conclusion of the contract, the fulfillment of the contract, or pre-contractual measures.